



## QUALITY AND ENVIRONMENT POLICY

**Kontrolstart Automação e Robótica Lda.**, aims to provide a service focused on the needs of the Customer and is committed to the principle of Sustainability. It aims to be a reference company for the provision of technical support services in automation, project planning and coordination, assembly and commissioning of robotic production lines.

Kontrolstart's **Quality and Environment Policy** aims to ensure the satisfaction of customer needs, respecting processes and procedures identified in the Quality and Environmental Management System (QMS), in order to obtain the best result in terms of service, with appropriate price levels, always framed by a commitment to effective management of environmental aspects throughout its life cycle.

In order to ensure an effective environmental management and the continuity and quality of the provided services as Kontrolstart's **Management** is committed to:

- ✓ Reach, satisfy, and whenever possible, anticipate, the needs and expectations of customers;
- ✓ Ensure the profitability of the business through effective and efficient management of resources;
- ✓ Ensure business continuity by properly managing risks and opportunities;
- ✓ Ensure compliance with applicable legal and regulatory requirements;
- ✓ Continuously improve the effectiveness of the QMS at the provided services, with qualified, motivated employees focused on the needs of the customer and the environmental context;
- ✓ Protecting the Environment and preventing pollution;
- ✓ Actively involve subcontractors in the Quality and Environment management effort.

Kontrolstart's **activity** is developed through the adoption of an efficient and flexible organization model, based on processes, actively involving all employees and subcontractors through awareness and appropriate training in Quality's and Environment's fields. The implementation of continuous improvement programs supported by a QMS certified according with the international standards ISO 9001:2015 and ISO 14001:2015, respectively, will strengthen the company's position in the Market and in Society as a whole .

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Emanuel Cardoso CEO/Executive Director